



HughesNet Residential Upgrades

Self-installation of HN7000S: Customer is shipped the modem upgrade. It will plug and play to their existing power supply. If existing power supply is lost, stolen, or damaged, tech support will issue a replacement.

Installer-required HN7000S modem upgrade: Onsite tech plugs modem into existing power supply and repoints dish as necessary to restore service. If power supply replacement is required, the installer may provide one at no cost to customer. Install does not include moving antenna/mount to a different location but does include a modem swap and repoint.

.74 dish and modem upgrade (HN7000S w/.74 and HN9000 w/.74): Dish and modem will be connected to existing cabling and dish mount. Cabling replacement and dish relocation will be included if necessary to restore service. Non-standard charges may apply.